

Airline Rules for Domestic, Non-Refundable Tickets (Revised 09/12)

Airline rules for changes and fees are subject to change. It is always best to confirm the rules with the carrier for the most accurate information. Changes and fees vary depending upon class of booking class.

Use the information below only as a guide.

American (AA)

Travel must be completed within one year of original issue date.

Change Fee- \$150.00 and \$250.00 international

Paper Ticket- \$75.00

Name Change- Allowed \$100.00 for the name change and the \$150.00 change fee and fare difference if credit that will be a forfeit Process through the AA Saleslink.

Use It or Lose It- Yes, must be cancelled before departure.

Stand By- \$75.00 must be done at airport. Free if business or first class or booked in Y, B, H or Military. Stand by 12 hours prior.

Change to departure or return before or after outbound flight is flown. The penalty is applied and the entire reservation must be re-priced. Read rules always to verify.

MCO- Yes

Checked Baggage Allowance- 1st bag \$25.00 / 2nd bag \$35.00. International varies

Alaska (AS)

Travel must be completed within one year of original issue date.

Change Fee- \$75.00

Paper Ticket- No paper tickets

Name Change- Yes, \$75.00 change fee and difference in fare.

Use It or Lose It- One year from the departure date, travel will have to be completed. No need to cancel prior.

Stand By- \$25.00 same day travel, six hours prior.

Change to departure or return before or after outbound flight is flown. The penalty is applied and the entire reservation must be re-priced. Read Rules always to verify.

MCO- No

Checked Baggage Allowance- 1st bag \$20.00 / 2nd bag \$20.00

Air Canada (AC)

Travel must be completed within one year of original issue date.

Change Fee- \$50.00 to \$75.00 in advance and \$75-\$150.00 same day.

Paper Ticket- N/A

Name Change- Only corrections within 72 hours of booking.

Use It or Lose It- Yes, must be cancelled that day.

Stand By- Same day stand by (No) Confirmed change may only be made at the airport on the day of the flight prior to the original departure time.

Change to departure or return before or after outbound flight is flown. The penalty is applied and the entire reservation must be re-priced. Read Rules always to verify.

MCO- No

Checked Baggage Allowance- 1st bag \$25.00 / 2nd bag \$35.00

Airtran (FL)

Travel must be completed within one year of original issue date.

Change Fee- \$75.00

Paper Ticket- N/A

Name Change- Not Allowed.

Use It or Lose It- Yes, must be cancelled 1 hour before departure.

Stand By- Yes, Same day at the airport.

All fares are one way type fares, must re-price and the penalty is applied. Read Rules always to verify.

MCO- No

Checked Baggage Allowance- 1st bag \$20.00 / 2nd bag \$25.00

Delta (DL)

Travel must be completed within one year of original issue date.

Change Fee- \$150.00 and \$250.00 international

Paper Ticket- \$75.00

Name Change- Not Allowed. Name corrections only.

Use It or Lose It- Yes, must be cancelled before departure.

Stand By-Diamond Platinum and Gold no charge. Same day \$50.00 3 hours prior and at the airport.

Change to departure or return before or after outbound flight is flown. The penalty is applied and the entire reservation must be re-priced. Read Rules always to verify.

MCO-Yes

Checked Baggage Allowance-1st bag \$25.00 / 2nd bag \$35.00- International varies

Frontier (F9)

Travel must be completed within one year or original issue date.

Change fee- \$50.00 plus fare difference

Name Change-No

Use it or lose it-Yes, ticket must be cancelled to original departure.

Stand By-Can stand by for \$50.00 change fee and has to be same city pairs. Must be done at the airport.

MCO-No

Checked Baggage Allowance -Varies depending upon what fare is booked/ticketed. Verify on www.frontier.com

Jet Blue (B6)

Travel must be completed within one year or original issue date.

Change Fee- \$100.00 plus fare difference

Name Change-No

Use It or Lose It-Yes. Ticket must be cancelled prior to original departure.

Stand By-Can stand by for 1st flight prior to the original scheduled flight only. Must be done at the airport. Same day flight changes for same city pairs can be confirmed for \$50.00 midnight before your original scheduled flight. You may travel on an earlier or later flight between the same city pairs or co-located airport. Must call the airline directly.

MCO-Yes

Checked Baggage Allowance-

Southwest (WN)

Travel must be completed within one year of original issue date. After one year, ticket has no value.

If funds expire you can call customer relations (214-932-0333). A LUV voucher will be issued for a \$75.00 fee. The voucher can be used for any passenger for the next 6 months.

If a lower fare becomes available a voucher will be issued. Funds will be held under confirmation number. Funds are valid for one year from original date of issue.

Change Fee-None

Paper Ticket-None

Name Change-Not Allowed

Use It or Lose It-No

Stand by-Not allowed. Fare difference must be paid.

Change to return before or after outbound flight is flown-Must be re-priced and fare difference paid.

MCO-No

Checked Baggage Allowance-2 free checked bags.

Us Airway (US)

Travel must be completed within one year of original issue date. After one year the ticket has no value. If ticket has been previously exchanged, the expiration dates is the original tickets expiration date.

Non-refundable tickets can be exchanged for refundable fare. The ticket then becomes non-refundable.

Change Fee- \$150.00 domestic/\$250.00 international

Paper Ticket- \$50.00

Name Change-No

Use It or Lose It-Yes, must be cancelled by 11:59 PM day of departure.

Change to departure or return before or after outbound flight is flown. The penalty is applied and the entire reservation must be re-priced.

Stand By- \$75.00 at the airport. (updated 9/5/12)

MCO-No

Checked Baggage-1st bag \$25.00 / 2nd bag \$35.00

United (UA)

Travel must be completed within one year of original issue date.

Change Fee- \$150.00 and \$250.00 international

Paper Ticket- \$75.00

Name Change- Not Allowed. Name corrections only.

Use It or Lose It- Yes, must be cancelled before departure.

Stand By- MP Non-Premium and Silver \$75.00 and Gold and higher \$ 0.00 at airport.

Change to departure or return before or after outbound flight is flown. The penalty is applied and the entire reservation must be re-priced. Read fare rules.

MCO- Yes

Checked Baggage Allowance- 1st bag \$25.00 / 2nd bag \$35.00. International 1st bag \$25.00 / 2nd bag \$100.00

Quick view:

AIRLINE	PHONE	PENALTY	VALIDITY	MCO	SCV FEE FROM DIFF	EXCH TOWARD REFUND	NAME CHANGE
AIR CANADA (AC) 014	800-324-0744	\$50-75 or \$75- \$150 SAME DAY	1 YEAR FROM ISSUE.MUST CXL PRIOR TO DEPT	NO	NO	YES	NO
AIRTRAN (FL) 332	800-799-5401	\$75	1 YEAR ISSUE DATE/MUST CXL PRIOR TO DEPT	NA	YES	YES	\$0*
ALASKA (AS) 027	800-327-2755	\$75	1 YEAR FROM OUTBOUND	NO	NO	YES	\$75*
AMERICAN (AA) 001	800-621-8489	\$150	1 YEAR FROM ISSUE/MUST CXL PRIOR TO DEPT	YES/ MULTI	YES	YES	\$150*
DELTA (DL) 006	866-325-7723	\$150	1 YEAR FROM ISSUE/MUST CXL PRIOR TO DEPT	YES/ MULTI	YES	YES	NO
FRONTIER (F9) 422	800-243-6297	\$50	1 YEAR FROM ISSUE	NO	NO	YES	NO
JET BLUE (B6) 279	800-538-2583	\$100	1 YEAR FROM DAY XLED/MUST CXL PRIOR TO DEPT	YES	NO	NA	NO
SOUTHWEST (WN) 526	800-435-9792	\$0	1 YEAR ISSUE DATE	NA	NA	YES	NO
UNITED (UA) 016	800-521-0810	\$150	1 YEAR ISSUE DATE/MUST CXL PRIOR TO DEPT	YES/ MULTI	YES	YES	NO
US AIR (US) 037	800-292-9378	\$150	1 YEAR ISSUE DATE/MUST CXL PRIOR TO DEPT	NO	NO	YES	NO
*FL- Name change allowed for credit card holder only. Can designate new ticket to anyone.							
*AS- Name change allowed for credit card holder only. Can designate new ticket to anyone.							
*AA- Must call to have sales support document record. Name change fee does not apply to MCO.							
Apply MCO to anyone w/o calling sales support for approval w/ no penalty. No residual value MCO allowed.							